

FREQUENTLY ASKED QUESTIONS

ABOUT VANGUARD CHARITABLE'S RECOVERABLE GRANT PROGRAMS

HOW DO NONPROFITS TYPICALLY USE RECOVERABLE GRANT FUNDS?

THE THREE MOST COMMON WAYS DONORS USE RECOVERABLE GRANTS ARE TO:

Bridge funding gaps

For example, if a nonprofit is called to respond to a disaster or humanitarian crisis, there is typically a gap between when help is needed and when pledged donations arrive. Recoverable grants can provide bridge funding, allowing the nonprofit to act quickly in response to the crisis and potentially repay those funds once pledged dollars arrive.

Grow programs quickly

For example, if a nonprofit has a proven revenue generating program they want to deploy to a new region, recoverable grants can provide capital to scale the program quickly and the organization can then return the grant funding if and when the program is self-sustaining.

Expand charitable goals

For example, if a nonprofit wants to pioneer a new approach to an entrenched social or environmental issue, recoverable grant funding can provide patient "risk" capital to allow the nonprofit to test a theory of change in order to better meet their mission. All or some of the recoverable grant capital can be returned if the organization's pilot program is successful.

ONCE I'VE RECOMMENDED A RECOVERABLE GRANT, HOW LONG WILL IT TAKE FOR THE NONPROFIT TO RECEIVE MY DONATION?

Recoverable grants are more complex than a typical grant. Depending on the specifics of the opportunity, a recoverable grant can take from one week up to several weeks to process.

WHAT IS THE MINIMUM GRANT SIZE FOR A RECOVERABLE GRANT?

Vanguard Charitable requires a \$25,000 minimum grant size for recoverable grants.

WHAT HAPPENS IF A GRANTEE DOES NOT REPAY THE RECOVERABLE GRANT AMOUNT?

Recoverable grants are meant to be flexible and are a charitable endeavor. Recoverable grants are only recovered under certain circumstances and grantees are not obligated to recover funds to the grantor.

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ABOUT ACCESSING THE CAPSHIFT PLATFORM

HOW DO I GET STARTED?

If you are a Premier donor with Vanguard Charitable, fill out the form at capshift.com/vanguard-charitable to request access to the platform. Alternatively, you can reach out to your Vanguard Charitable Philanthropic Advisor at premierservices@vanguardcharitable.org to start a conversation about recoverable grants.

WHAT HAPPENS ONCE I SIGN UP FOR PLATFORM ACCESS?

Within one business day, you'll receive an email from the CapShift team with a link to set up your account.

HOW DO I ACCESS THE RECOVERABLE GRANT PLATFORM?

Once you have set up your login, you can login at platform.capshift.com. You can also access the platform using the Client Hub button at CapShift.com.

I RECEIVED AN EMAIL WITH A LINK TO SET UP MY ACCOUNT ON THE CAPSHIFT PLATFORM, BUT WHEN I CLICKED THE LINK, IT NO LONGER WORKED. WHAT HAPPENED?

The account set-up link expires after 24 hours for security purposes. To request a new link, you can respond to the initial email you received or send a note to support@capshift.com.

I FORGET MY PASSWORD. HOW DO I LOG IN?

Click the "Forgot Password?" button at the bottom of the login page. You can also send any questions to support@capshift.com.

I WANT TO CHANGE THE EMAIL THAT'S LINKED TO MY ACCOUNT. HOW DO I DO SO?

Send an email to support@capshift.com with your original email address and the new email address you would like to update it to, and the CapShift team will take it from there.

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